

July 24, 2011

Reference for Dan Crandall

To Whom It May Concern:

As a Realtor, I have work with Dan Crandall since September 15, 2009 at the office of Real Estate 1 in Redding CA.

Dan helped me establish a new web site, designed ads for "The Real Estate Book", redesigned and printed my monthly newsletter, and always easily answered any of my questions related to computer software and hardware issues.

He always would listen to my questions or concerns and would calmly respond "Well, if you would consider doing it this way it may work out like you want it to" or "In the past we had success doing it this way". Never ever were his suggestions any thing but explained in a clear and considerate manner.

I hold Dan in the highest esteem, have relied on this expertise and knowledge of the real estate sales industry, computer software and hardware issues and will continue to use him as an exceptional resource when ever it is appropriate.

You may contact me at any time 530.604.0250 (cell) or 530.347.7029 (office) or [arthurfalconer@gmail.com](mailto:arthurfalconer@gmail.com).

Sincerely,

A handwritten signature in black ink, appearing to read 'Arthur R. Falconer', written over the printed name.

Arthur R. Falconer

DRE License Number 00792072