

To: Whom it may concern

From: Susan Burns
Architectural Director at Coldwell Banker
Montecito, CA

Date: May 24, 2007

Re: Reference Letter for Dan Crandall

I have worked with Dan Crandall for four years at the Montecito office of Coldwell Banker Previews. He has been an extraordinary asset to all of us; whoever has the privilege to work with him will be assured of prompt service and exemplary work. He does the best brochures and marketing products for everyone in the office. I am one of the “most particular” agents in the country to deal with, and Dan can always work with me to give me the look in a brochure that I want.

Dan is creative, organized, and thorough in his work. I trust him with any task I ask him to do. Those are rare words for me to say.

If you are lucky enough to be reading this reference letter on behalf of Dan Crandall, please feel free to call me for further comments if needed. I can be reached at (805) 565-8822. I would be happy to talk with you, and I would only feel regret that I am losing a real professional in my office.

Beyond the comments about work, Dan is one of the nicest individuals I have had the opportunity to work with; he cares about the people in his office. We care about him.

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